



SPA BENÉ

Beneath the Villino Eugenia, accessible through an underground tunnel from the Villa, there's a hidden oasis where shimmering crystal waters and soothing fragrances cocoon you in pure comfort. Welcome to our Spa BENÉ.

Relax in the tepidarium, be enveloped in the sauna's warmth, and immerse yourself in the suggestive mist of the steam bath. Dip into the Jacuzzi or enjoy a beauty treatment in one of the three private cabins, one of which is a duo cabin for couple massages.

Surrender to the skilled hands of our massage therapists, whether indulging in an Asian or European massage. Or embark on a revitalizing journey with one of our exclusive signature treatments by the family-owned and independent brand Natura Bissé.

A perfect combination of advanced cosmetics and exclusive massage techniques takes care of your skin, raises your self-esteem, and increases your well-being. Natura Bissé blends innovation, pioneering technology, and high concentrations of active ingredients with the power of touch and deep emotional sensitivity.

If fitness calls, you can work out in our compact gym, solo or with a personal trainer.

SPA ETIQUETTE

BENÉ offers an atmosphere that favors harmony and relaxation, where you can enjoy an herbal tea in complete tranquility; it is an area for both men and women and the use of bathing suits and slippers is mandatory. We thank you for contributing to the quiet of our wellness area by talking in a soft and calm tone of voice and turning off cell phones. We would like to remind you that food and beverages are prohibited and access is not allowed for your furry pets.



ALCOHOLIC BEVERAGES

We recommend that you do not consume alcoholic beverages during or immediately after treatments.

CANCELLATIONS

Cancellations or reservation time changes must be communicated within 8.00 pm the day before the treatment. Treatments cancelled after or “no shows” will be charged in full.

CLOTHING

We suggest that you arrive to the wellness area wearing a bathing suit, a robe and the slippers available in your room. If necessary, we will be happy to provide you with them. During a treatment, we recommend wearing the disposable underwear provided by our staff. Our professional therapists guarantee maximum comfort by covering the areas of the body that are not part of the aesthetic treatment.

CHOICE OF TREATMENT

If you would like assistance in the choice of treatment, please contact the staff directly by dialing 525 from your room. We recommend that you reserve your chosen treatment in advance.

DURING THE TREATMENT

Our priority is to satisfy your needs and expectations. Please inform the therapist if you ever feel uncomfortable during treatment (i.e. pressure of massage, music, temperature, etc.). The wellness area personnel will immediately see to resolving the problem to guarantee your maximum comfort.



HEALTH CONCERNS

When you make your reservation for treatment, please inform our staff of any health problems, particular health conditions, or if you are pregnant. Some treatments may be advised against or inappropriate.

MAXIMUM BENEFIT FROM THE CHOSEN TREATMENT

We suggest that you arrive 20/25 minutes before your appointment in order to spend 10 minutes in the sauna to relax your muscles, followed by an aromatic cold shower and 10 minutes in the relaxation area.

MINIMUM AGE

Guests under the age of 18 must be accompanied. Children are welcome for facial, hands and feet treatment, but under the age of 12 they are not allowed access to the wellness area and gym.

PERSONAL VALUABLES

We recommend that you leave your valuables in the safe in your room or in the additional safes available at the Reception. The Management assumes no responsibility in case of loss or theft of personal belongings within the wellness area.

SHAVING / WAXING

Shaving or any kind of hair removal is not recommended before any treatment. It is, however, recommended that male guests shave before a facial treatment at least two hours before the appointment time.



GIFT CARDS

A wonderful gift for every occasion. Please contact the Spa for purchase. Vouchers are neither refundable nor transferable and may not be converted into currency. Please dial 525 from your room for more information.

PAYMENT

Major credit cards and cash are accepted. Hotel Guests can charge treatments to the room.